

## Plastic Surgery of Palm Beach Internet Sales Return Policy

### Our Guarantee

Plastic Surgery of Palm Beach is committed to providing quality products and services. If, however, you are sent the wrong product or your skin does not agree with the product you ordered, we will be happy to exchange the product or issue you a refund within 10 days of receiving your order. If your purchase arrives damaged or defective, we will be happy to replace the order after immediate notification and return of the damaged item. All returns, however, must be approved, returned within ten days of receipt, and must be given a return authorization number prior to being sent in.

If you have not used any of the desired products before, we strongly suggest that you visit one of our Aestheticians to help you decide which products are right for you. We gladly offer you this initial consultation as complimentary.

### To return items:

Enclose the items for return, your personal information including name and address and the reference number of your order. Mail items using pre-paid, insured mail to the address below:

Plastic Surgery of Palm Beach, P.A.  
1620 S. Congress Ave. Suite 100  
Palm Springs, FL 33461  
561-968-7111  
Attn: Maria